



Angelica Corcoran, RDH, MEd, BS, CDA

About Me

As an organized and ambitious business professional, with a friendly and personable nature, I am known for my skills in education and mentorship. I am also recognized by co-workers and supervisors as an influential communicator and team player, committed to excellence in all interactions.

Work History

JP Keefe Tech High School (Framingham, MA)
Dental Assistant – Lead Teacher 2019 – Present

Dr. Neide Coutinho (Framingham, MA)
Dental Hygienist 2010 – 2021

Framingham Cosmetic Dentist (Framingham, MA)
RDH/Patient Coord./Marketing 2012 – 2019

MCPHS School of Dental Hygiene (Worcester, MA)
Instructor (per diem) 2016 – 2018

Dental Specialty Partners (Framingham, MA)
Billing Specialist 2005 – 2007

Oral Health Center (Westborough, MA)
Scheduling Coordinator 2002 – 2005

Metro West Dental (Framingham, MA)
Office Manager 2000 – 2002

Education & Certifications

Fitchburg State University (Fitchburg, MA) Master of Education in Curriculum and Teaching (2021)

Mount Ida College (Newton, MA) Bachelor of Science, Dental Hygiene with Education Concentration (2014)

Mount Ida College (Newton, MA)
Associates, Dental Hygiene (2010)

Current Licensure and Certifications:

Oromyofunctional Therapy Training 2018; CPR Instructor 2018; Radiology (MDS) #234 CMR; OSHA Compliance Certificate current; CPR (AHA) current; Certified Leadership (SADHA) 2008 – 2009; MA Dental Hygienist License #DH87367; Permit for L for Local Anesthesia Administration

**Fluent in Português and English*

Dental Hygiene Educator

- Capacity for preparing and leading organized and engaging classroom instruction and activities, designed to motivate and promote areas of growth and learning retention
- Ability to leverage extensive experience with oral anatomy and physiology, instruments, materials, and practices to educate students
- Assertive and focused in encouraging academic development, while compassionate and sensitive in mentoring students
- Intense interest in research and cutting-edge healthcare advances and introducing them, including features and benefits of each

Dental Hygiene Clinician

- Exceptional in skills and techniques of traditional and advanced oral prophylaxis, with an emphasis on efficiency and thoroughness
- Thorough in performing oral history review, assessments, screenings, charting, and record keeping
- Skilled in periodontal diagnosis and treatment, performing SRP and appropriate re-care and maintenance protocols
- Precise in following strict protocols of infection control and OSHA guidelines during periods of room setup, use, and disassembly
- Accurate taking and interpreting radiographs, identifying tooth structures, calculus, and referring abnormalities to the doctor

Dental Practice Management

- Intuitive in developing customized protocols, office policies, and workflows that create positive patient experiences that are rewarded by increased revenue, patient retention, and word-of-mouth marketing
- Implemented a wide range of revenue opportunities and cost savings to strengthen practice bottom line
- Coached, trained, and mentored staff members to embrace concepts and ideas that generate a more cohesive work environment where everyone contributes to the overall success of the practice
- Natural ability to listen, investigate, and analyze client needs and challenges, presenting them with innovative ideas and solutions

Professional Affiliation Involvement

- Member of American Dental Hygienists' Association
- Regularly attend Lobby Day and Yankee Dental Congress
- Yankee Dental Congress 35 – Table Clinic "The Dangers of Oral Piercing" (2010)

Community Service

- **Ashland Elementary School:** Oral health education (Yearly)
- **Dominican Republic Dental Mission Trip:** Oral health education (2014)
- **"MAC Van Project":** Provides oral health service to underserved children (2009)
- **Special Olympics, Kennedy Jr. Foundation** (2009)
- **Oral Health Care for Children, St. Tarcisious ECEC:** Oral health education for pre-school children (2009)